

THESE REQUIREMENTS HAVE BEEN INCORPORATED BY REFERENCE INTO, AND FORM A PART OF, THE PARTNER AGREEMENT BETWEEN VENDOR AND COMPANY (THE “AGREEMENT”). Capitalized terms not otherwise defined herein have the meanings ascribed to them by the Agreement.

CANCELLATION POLICY AS OF FEBRUARY 16, 2024

For the purposes of the Agreement, the term “Cancellation Policy” shall mean the following guidelines and policies of Vendor. Except as provided by the Cancellation Policy, an Order, once accepted or Fulfilled by Digital River or Vendor, may not be cancelled or terminated by Company, unless otherwise stated herein. If Vendor advances credit to Company, then in circumstances where Company cancels an order in accordance with the Cancellation Policy: (a) before Vendor finalizes Company’s closing balance for the month, the cancellation will be credited against the closing balance for that month; or (b) after Vendor finalizes Company’s closing balance for the month, the cancellation will be credited against the closing balance for the following month.

This Cancellation Policy shall not apply to any purchases made through Flexible Billing.

Business Solutions

Provided always that the order has not been Fulfilled, Company may contact Vendor’s sales team to cancel an order for an Avast Business endpoint protection Solution within 30 days of the date Company submits the order.

Consumer Solutions

Provided always that the order has not been Fulfilled, Company may contact Vendor’s sales team to cancel an order for an Avast internet security, premier, ultimate or security pro for Mac Solution within 30 days of the date Company submits the order.